



# Care & Maintenance Instructions

Velocity Impact Products is committed to supplying premium, high performance products. These products are manufactured with outstanding attention to detail and our quality is controlled to exceed industry standards.

Routinely inspecting your products and performing maintenance can aide in preventing costly repairs and will help protect you from potentially voiding your product's warranty. Following these instructions will give you an overview for successfully maintaining your product as well as illustrate what must be avoided.

## Maintenance Guidelines

- ✓ Clean aluminum frames, trim, hardware and screens carefully after they are installed. These components are susceptible to corrosive chemicals and other products on a construction site.
- ✓ Ensure products are cleaned with light pressure as excessive scrubbing can lead to damage such as abrasions or scratches that could harm the finish.
- ✓ Clean and rinse each product individually to prevent cleaning products from sitting for long periods of time or drying on the surfaces being cleaned.
- ✓ Avoid applying pressure on the product screen mesh. These products are not structurally designed to protect you from falling.

## IMPORTANT

Do not use the following items below on your fixed glass units, screens, doors, or hardware. Use of these items may void your warranty and/or damage your products.

- ✓ Pressure washer or garden hose
- ✓ Metal tools such as razor blades, putty knives, and abrasive pads, brushes or squeegees that have sharp edges or contaminants in the scrubbing surface
- ✓ Abrasive or caustic cleaners/solvents, petroleum-based products and hydrochloric/phosphoric acid

## Cleaning Frequency

At a minimum, clean all the materials listed in this guide once a year. If the product is installed in a coastal area, clean all these materials at least once every three months (four times annually) to remove surface contaminants. More frequent cleanings may be necessary depending upon your location or other environmental factors.

## Cleaning Procedures

### FRAMES

1. Begin by rinsing your frames with clean water to remove dirt and dust particles that can cause scratches during the cleaning process. As mentioned above, avoid using a power washer or garden hose.
2. Clean the interior and exterior of your window or door frames with a mixture of mild soap and water. To ensure a safe application, test your cleaning solution on a small area before you apply it to the entire surface.
3. Apply a light coating of car-wax to the product frames once annually. Make sure to apply the wax once proper cleaning has been completed. Otherwise, the wax may seal salt spray deposits to the frames, accelerating the effects of corrosion.

## GLASS

For the best results, glass cleaning should be done during cooler temperatures without direct sunlight.

1. Begin by rinsing your glass with clean water to remove dirt and dust particles that could cause scratches during the cleaning process. As mentioned above, avoid using a power washer or garden hose which can cause damage and potential water intrusion.
2. Apply a soft, wet cloth or a pre-mixed glass cleaning solution to the surface.
3. If you prefer a pre-mixed glass cleaner, follow the printed instructions carefully. Rinse and dry any run-down quickly to prevent the cleaning solution from leaving a residue on your glass.
4. Rinse your glass thoroughly with clean water to prevent the cleaning solution from leaving a film on your glass. As stated above, avoid using a power washer or garden hose.

**IMPORTANT** Wash your glass frequently to remove surface dirt and prevent stains.

## HARDWARE

- ✓ The wheels on your sliding glass door(s) do not require lubrication since they contain a sealed ball bearing housing.
- ✓ A light oil lubricant, such as mineral oil, may be used to preserve easy operation on lock mechanisms and other moving parts.
- ✓ Inspect and clean weather-stripping with a damp, clean cloth or a mixture of mild soap and water. Rinse and dry the weather-stripping thoroughly. If it is found that any weather-stripping is damaged, replace it promptly to ensure a proper seal.
- ✓ Routinely inspect and clean your weep slots of any debris to ensure proper drainage.
- ✓ Tracks and sills should be cleaned with a damp cloth or vacuum to remove dust and dirt.

## SCREENS

1. Carefully remove the screen and place it on a clean, flat surface.
2. Using a soft-bristled brush or damp cloth with a combination of mild soap and water, gently remove dirt, salt, and other deposits. As noted above, do not use metal tools or objects that may cause punctures or tears in the screen mesh.
3. Once the screen is completely dry it can then be reinstalled.

## IMPORTANT

The life of your windows and doors increases with proper care and maintenance, and products require reasonable care and periodic cleaning. In salt-air environments, increased care and maintenance is required. As a warranty requirement, all Velocity products must be cleaned and there must be trackable evidence of these actions by supporting documentation such as a maintenance log. Additional supporting documentation can be in the form of invoices or work-orders from a professional cleaning company.

Cleaning and maintenance are not the responsibility of Velocity and are not warranty items. Visit [www.velocityimpactproducts.com](http://www.velocityimpactproducts.com) for additional warranty information. The failure to follow recommended cleaning, care and maintenance requirements could void the product warranty.